

EVERYTHING YOU NEED TO KNOW



Chronic condition medicine baskets

Transmed applies chronic condition medicine basket authorisations, which provides your doctor with a list of medicines that will qualify as chronic medicine for your chronic conditions.

What is a chronic condition medicine basket?

- A chronic condition medicine basket is an alternative way of approving chronic medicine. It gives members access to a **variety of different medicines** to treat their chronic conditions, available from their chronic medicine benefit. The group of medicines available for the treatment of a specific condition is referred to as a **'basket'**. A chronic condition will be approved instead of specific medication.
- Once authorised for a chronic condition medicine basket, you will have access to any of the chronic medication from that basket.

When should my doctor contact the chronic medicine programme?

- Your doctor should contact the programme when he or she wants to prescribe chronic medication for newly diagnosed chronic conditions;
- for a condition you are already registered for and the new medication is not available in the chronic medication basket or further motivation is required to assess this treatment.

How can you or your doctor confirm whether the medication prescribed is in the basket?

- Visit the Transmed website at www.transmed.co.za.
- Your doctor may also contact the **Pharmacist-on-line** on 0800 122 263 to discuss available treatment options within the basket and make the application online.

What if my prescribed medication is not available in the basket?

Should your prescribed medication not be available in the basket, your doctor will need to submit a motivation to the chronic medicine programme to be reviewed by a pharmacist. Your doctor can contact the chronic medicine programme in one of the following ways:

1 Telephonically

Your **doctor/pharmacist** calls our Pharmacist-on-line on 0800 122 263. This service is for the exclusive use of doctors and pharmacists.

OR

2 In writing

A chronic medication programme application form is available on the Transmed website or from the customer service centre. Your doctor or pharmacist may send a completed form to us:

- ▶ Fax to 0800 122 236
- ▶ Email to chronic@transmed.co.za



IMPORTANT INFORMATION!

Transmed applies reference pricing and, as a result, you may be liable for a co-payment. The reference price is the maximum price that Transmed will pay for medication that has a generic or therapeutic alternative available on the market.

You are advised to discuss any changes to your chronic medication with your prescribing doctor and pharmacist to avoid co-payments.

Should you require more information, please do not hesitate to contact us on 0800 110 268 (for members on the Guardian Plan) or 0800 450 010 (for members on the Select and Prime plans).